



Your opinion is important to us

Customer satisfaction survey

It is very important to us to constantly improve our service for you. We would therefore like to ask you to take a moment to rate our services. Your data will be evaluated responsibly and confidentially.



Very
satisfied



Rather
satisfied



Neither
satisfied nor
dissatisfied



Rather
dissatisfied



Very
dissatisfied

TIME OF RESPONSE

How satisfied are you regarding the time of response?

☐
☐
☐
☐
☐

KINDNESS AND WILLINGNESS TO HELP

Have we been able to meet your expectations regarding customer support?

☐
☐
☐
☐
☐

ACTING INSTEAD OF REACTING

Were we able to fulfill your expectation of a proactive cooperation?

☐
☐
☐
☐
☐

EXPERTISE

Were your requests handled with adequate competence?

☐
☐
☐
☐
☐

DEMEANOUR

How satisfied are you with the demeanour of our truck drivers?

☐
☐
☐
☐
☐

YOUR NOTES / COMMENTS

contact

company

consultant

debitor-no. / year